



SGM Magnetics S.p.A.  
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RMA N. \_\_\_\_\_

## RETURN MATERIAL AUTHORIZATION (RMA)

**TO BE FILLED BY SGM ONLY**

The return is authorized with shipment in:  EX-WORKS SGM ITALY  ASSIGNED PORT

*In case of return authorization in assigned port, the shipment must be made only by courier.*

\_\_\_\_\_  
DATE

\_\_\_\_\_  
SGM - SIGNATURE and STAMP

**SPACE RESERVED TO THE CUSTOMER**

>>The inclusion of all the required information is essential in order for **SGM MAGNETICS SpA** to authorize and process the returned parts<<

Company Name		Address	
Email		Contact Person	Phone Number

**REASON FOR THE RETURN:**

Repair  Reparation under warranty  Warranty return with Job Number:   Customer return

**Part list:**

Q.TY	CODE / DESCRIPTION	SERIAL N	SGM JN	PACKAGE DIMENSIONS	WEIGHT

DESCRIPTION OF THE PROBLEM ENCOUNTERED:

\_\_\_\_\_

\_\_\_\_\_

**Attention! In case of no confirmation of the reparation of the induction drum, the amount of 250,00€ will be charged the next 30 days after the validity of the offer. The induction drum will be returned EXW SGM or it should be transferred free of charge to SGM for its disposal.**

**Conditions for the acceptance of materials:**

**Request for replacement/repair:** The reports of return must be communicated, only and exclusively, through the RMA form, properly filled out and sent by email either to [sgmservice@sgmmagnetics.com](mailto:sgmservice@sgmmagnetics.com) or to the seller in charge. **Conditions for the dispatch of materials:** Following the release of the authorization by **SGM Magnetics**, the Customer must include the delivery note in the shipment, together with this Return Material Authorization. In case of warranty, it is at complete discretion of **SGM Magnetics** to repair or replace a defective part. In fact, for the material sent under warranty, **SGM Magnetics reserves the right not to recognize the same for noticeable damages or for failure due to malpractice or negligence.** In this case, the Customer will be provided with a repair quote. If the Customer does not want to proceed with the repair, only the incurred expenses will be eventually charged. The warranty of repair has a duration of 6 months from the date of "item ready for dispatch" and 12 months in case of replacement.

**Any material returned without our authorization will be rejected.**

\_\_\_\_\_  
DATE

\_\_\_\_\_  
CLIENT - SIGNATURE AND STAMP FOR ACCEPTANCE OF CONDITIONS

**SGM Group**

Belgium, Germany, Italy,  
Great Britain, Middle East,  
Mexico, China, India, U.S.A,  
Japan

Capitale Sociale Euro 750.000  
Cod. Fisc. 00436040174  
Part. IVA 00561630989

Reg. Soc. Tribunale BS n. 9213  
C.C.I.A.A. Brescia 182441  
Meccanografico - BS 029733